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PERMIT CORRESPONDENCE ADDRESS (Note: Legibly mark-up with any corrections or use Block 1)

025094 TM31/0518
GRAY, CARY, WARE & FREIDENRICH LLP
1221 SOUTH MOPAC EXPRESSWAY
SUITE 400
AUSTIN TX 78746-6875

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Janice Pampell (Depositor's name)

Janice Pampell (Signature)

8-3-01 (Date)

| APPLICATION NO. | FILING DATE | TOTAL CLAIMS | EXAMINER AND GROUP ART UNIT | DATE MAILED |
|-----------------|-------------|--------------|-----------------------------|---------------|
| 09/205,077 | 12/05/98 | 019 | LIM, K | 2153 05/18/01 |

1. Named Applicant: MAKUCH, 35 USC 154(b) term ext. = 0 Days.

2. OF METHOD, MEMORY, PRODUCT, AND CODE FOR DISPLAYING PRE-CUSTOMIZED CONTENT ASSOCIATED WITH VISITOR DATA

| ATTY'S DOCKET NO. | CLASS-SUBCLASS | BATCH NO. | APPLN. TYPE | SMALL ENTITY | FEE DUE | DATE DUE |
|-------------------|----------------|-----------|-------------|--------------|-----------|----------|
| 0 | 709-217.000 | G43 | UTILITY | NO | \$1240.00 | 08/20/01 |

3. Change of correspondence address or indication of "Fee Address" (37 CFR 1.363). Use of PTO form(s) and Customer Number are recommended, but not required.

[] Change of correspondence address (or Change of Correspondence Address form TO/SB/122) attached.

[] "Fee Address" indication (or "Fee Address" Indication form PTO/SB/47) attached.

2. For printing on the patent front page, list (1) the names of up to 3 registered patent attorneys or agents OR, alternatively, (2) the name of a single firm (having as a member a registered attorney or agent) and the names of up to 2 registered patent attorneys or agents. If no name is listed, no name will be printed.

1. Gray Cary Ware & Freidenrich, LLP
2. _____
3. _____

4. ASSIGNEE NAME AND RESIDENCE DATA TO BE PRINTED ON THE PATENT (print or type)
PLEASE NOTE: Unless an assignee is identified below, no assignee data will appear on the patent. Inclusion of assignee data is only appropriate when an assignment has been previously submitted to the PTO or is being submitted under separate cover. Completion of this form is NOT a substitute for filing an assignment.

A) NAME OF ASSIGNEE Vignette corporation

B) RESIDENCE: (CITY & STATE OR COUNTRY) austin, TX

Please check the appropriate assignee category indicated below (will not be printed on the patent)

[] individual [x] corporation or other private group entity [] government

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[x] Issue Fee
[x] Advance Order - # of Copies 10

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COMMISSIONER OF PATENTS AND TRADEMARKS IS requested to apply the Issue Fee to the application identified above.

Authorized Signature

George R. Meyer

(Date)

8/2/2001

NOTE: The Issue Fee will not be accepted from anyone other than the applicant; a registered attorney, agent, or the assignee or other party in interest as shown by the records of the Patent and Trademark Office.

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08/07/2001 BSAYAS12 00000051 09205077

01 FC:142
02 FC:561

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